



Beyond the Mission Statement

Financial and Marketing Startup Overview

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Great Idea, Now What?

- Check out web for resources “How to Start a Nonprofit”
- Refer to ClassACT webinars “Creating a 501(c)(3)” and “A Ten-Point Plan for Building a Board of Directors”
- Register with your state
- Develop a strategic plan, expect it to evolve
- Add as much detail as you can for fundraising, program development, volunteer recruitment, and community outreach



Financial Management

- Implement sound financial management practices
- Develop a budget
- Monthly reports
- Define internal controls and understand compliance
- Excel/Google Sheets is fine to start then Quickbooks

Understanding Income

- Donations
- Grants
- Earned income
- Can be restricted
- Allocate expenses and portion of overhead to grants
- Regular reconciliation
- Annual IRS Form 990 for tax exempt organizations with >\$200K receipts

Fundraising

- Friends and family
- Small group introductions
- Grants
- Joint events with community partners
- Annual campaigns
- Regular donor connection
- Shift to pledge based ... consider Benevon model

Financial Management Key Performance Indicators

- Donation \$ and growth
- Fundraising ROI
- Cash flow
- Operating surplus/deficit



Marketing

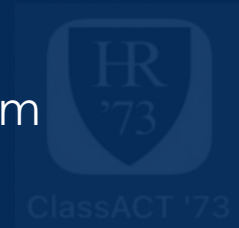
- Communication and connection
- Go back to strategic plan and understand audiences
- Refine mission to “elevator pitch”
- Try ChatGPT
- Use Board of Directors to reach audience initially
- Open up a Gmail account and forward
- Register domain (godaddy.com)

Brand Elements

- Logo
- Graphics, font, color, tagline
- Color ideas
 - allies4good.org/color-psychology-for-nonprofits/
 - colors.co
- Consider upwork.com or 99designs.com
- Style guide with all assets

Website

- Sitemap
- Develop 10 key phrases for SEO to guide copy development
- Design elements, logo, colors, photos
- Free photo services, pexels.com and unsplash.com
- Note attrition



Platforms

Website:

- Wordpress. WPengine.com \$20-30/month + \$50 template + help

- Wix: \$15-\$20/month

- Wild Apricot: \$140 for 500 contacts with all functions

- Email tool: Mailchimp / Constant Contact: \$15-20/month

- Database: Google / Excel / Wild Apricot

- Social: ClassACT webinar



And More

- Upwork.com for resources
- Expect to pay \$1000 - \$5000 for website
- Webmaster and backup
- Privacy and cookies: termly.io (start with free version)
- **Mass Nonprofit Association** (massnonprofit.net)

Community Engagement

- Social media listening
- Ask leaders who they recommend you connect with
- Listening tour
- Communicating impact... data, data, data
- Create volunteer opportunities

Marketing Key Performance Indicators

- Web visitors
- Social analytics
- Email list size and opens
- Event attendance
- Volunteer metrics



Discussion